

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 08th day of February 2019

C.G.No:350/2018-19/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Smt.K.Saraswathi,
W/o. K. Srinivasulu,
19-14-1692,
5th Cross,
Raghavendra Nagar,
Tirupati.

Complainant

AND

1.Assistant Engineer/O/Avilala
2.Assistant Divisional Engineer/O/Tirupati Town 3
3.Divisional Engineer/O/Tirupati

Respondents

ORDER

1. The grievance of the complainant is that respondents installed HT poles in their plot N.40 in Sy.No.97/1 near Tuda Ecological Park at fencing pillars No.24 to 27 on northern side and they have to be removed.
2. The Respondent No.1 filed written submission stating that according to complainant she is having Plot No.40 on the northern side in Sy.No. 97/1 of Avilala V). Adjacent to the said property TTD is having vast land in Sy. 18/1 Avilala cheruvu. APSPDCL authorities erected the poles in the said land but not in the complainant plot. APSPDCL is having right for erecting electric lines or plant for transmission of electricity for supply of energy to the general public without the consent of the owner as per Sec.164 of Electricity Act. The photographs clearly show that electric pole was situated on the road margin. So, if the complainant is having any objection with regard to erection of electric pole she has to make application before competent authority for shifting of electric pole by paying estimated charges as per terms and conditions of GTCS.

DESPATCHED
DATE

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3. The point for determination is whether this Forum can direct the respondents to shift the electrical poles/pole without payment of shifting charges as contemplated in 5.3.4 of GTCS ?
4. A personal hearing was conducted on 19.2.2019. Both the complainant and Respondents No. 1 and 2 were present and reiterated their contentions.

According to respondents No. 1 and 2 the electric pole was erected in Sy.No.18/1 of Avilala revenue (V) and not in Sy. No.97/1 as alleged by the complainant. Then the Forum advised to have field survey through revenue authorities for ascertaining whether the pole/poles are located in Sy.No.18/1 or Sy. No.97/1 . This Forum is not competent to decide whether the poles are located in Sy.No.18/1 without field survey report by the competent authorities. But the complainant did not accept for the proposal of the survey and he stated that he intended to approach the civil court for redressal of her grievance.

5. Since the complainant is inclined to approach the civil court for redressal of her grievance the complaint is disposed off accordingly.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 08th March 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.